



**RenterVibe**<sup>®</sup>

Comprehensive Reusable Renter Screening Reports  
**AUTOMATED / VERIFIED / FAST**

# Case Study #4

Data Collection Dates: June 5 – 23

**MGC Leasing – Kansas City, MO**  
**Doors Under Management: 1100**  
**PM Software: Appfolio**

| Data Set Description                              | Raw #    | %     | Notes  |
|---|----------|-------|--|
| # of report requests processed:                   | 38       | 100%  |  |
| # of reports requests completed:                  | 35       | 92%   |  |
| # of report requests uncompleted:                 | 3        | 8%    | 1 report = no response from LL.<br>1 report = tenant withdrew their application<br>1 report = tenant didn't complete their request for reports |
| # of Document Reports that showed fraud           | 4        | 10.5% | 1) Documents had been altered  |
| # of Flagged Reports (RHR )                       | 3        | 25%   | Flagged Report Notes:<br>1) LL owns property and is related to the tenant.   |
| Fastest time for a set of reports to be completed |          |       | 25 minutes   |
| # of report requests completed in under 2 hrs.    | 3        | 8%    |  |
| # of report requests completed in 2-8 hrs.        | 14       | 37%   | Combined with reports in the previous row, 45% of reports were complete in under 8 business hours  |
| # of reports requests completed in 8-12 hrs.      | 2        | 5%    | Combined with reports in the previous 2 rows, 50% of reports are completed in under 12 business hours  |
| # of report requests completed in 12-24 hrs.      | 14       | 37%   | Combined with reports in the previous 2 rows, 87% of reports are completed in under 24 business hours  |
| # of report requests completed after 24 hrs.      | 2        | 5%    |  |
| Tenant-caused Damage and Money Owed               | \$10,000 |       | These charges/damages will not show up on a credit report.   |
| # of reports with Lease Terminated for Cause      | 1        |       | Violence   |
| # of reports with Pet Violations                  | 1        |       | These issues will not show up on a credit report   |
| # of reports with Late Fees and Fines             | 10       |       | These issues will not show up on a credit report   |

Report completion times are based on an 8-hour work day and do not include weekends.

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